



ThedaCare®

Your Family's Complete and Trusted Healthcare Partner

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A LETTER TO OUR COMMUNITY

As physicians, we truly value the personal bonds that can form between a doctor and patient. We appreciate the trust that is often created when someone faces a serious health challenge, and know how important this trust is. Yet as a healthcare leader, we also appreciate the importance of the healthcare *system*:

- A diverse team of trained physicians, specialists and other skilled caregivers;
- United and coordinated seamlessly for the health of the whole person;
- With complete, integrated information systems for patient medical records, prescription histories and insurance coverage;
- Supported by world-class experts, clinical departments and other needed resources; and
- Conveniently accessible from multiple hospitals, clinics and other centers.

The recent decision by a group of ThedaCare-employed cardiologists to leave the organization can be troubling to some patients who may feel like they're being forced to choose between staying with ThedaCare or experimenting with a start-up clinic. We are saddened that patients are being placed into this position. We at ThedaCare attempted to avoid it, including inviting the cardiologists to be in our network of care, with all the benefits of our system including ready access to complete electronic health records, which they declined.

ThedaCare takes our commitment to patient care seriously and we have a complete heart program backed by more than 6,700 primary care and specialist doctors, nurses and staff, giving patients peace of mind as they consider their entire family's healthcare needs. Plus, ThedaCare is recognized for safe, high-quality heart care as we operate the area's **only** accredited cardiac catheterization lab – only one of two in the state – and is the **only** Wisconsin member of the Mayo Clinic Care Network, providing direct access to Mayo Clinic experts and clinical resources for a second opinion, right here at home.

We believe ThedaCare offers you and your family the best of all worlds: dependable world-class medical care **for the whole you** with trusted professionals you can count on, the resources you need and the convenience you want.

We are honored to care for you.

Sincerely,

Scott Betzelos, MD
Chief Clinical Officer,
President, Clinically Integrated Network



www.wisconsinheartfacts.com